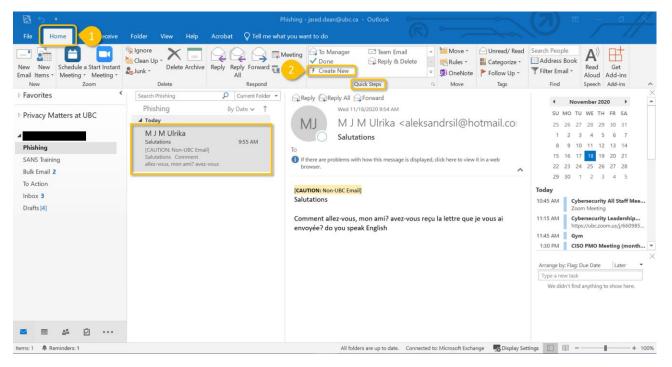
Creating quick steps to report phishing and remove it in one click

Quick Steps is a feature in <u>Microsoft Outlook for Windows</u> that applies actions to your email messages. This helps you quickly manage your mailbox. For example, if you frequently received phishing messages you can use a Quick Step to forward the message to <u>security@ubc.ca</u>. These are sent to the cybersecurity team for who will update phishing scanning rules.

First, open up Microsoft Outlook:



- 1. Click the Home tab button and find the Quick Step
- 2. Click Create New from the Quick Step





Add actions below that will be performed when this quick step is clicked on. Actions To Security@ubcca: spear-phishing@ubcca To Show Opti Permanently delete message Add Action CTRL+SHIFT+1 CTRL+SHIFT+2 CTRL+SHIFT+3 CTRL+SHIFT+4 CTRL+SHIFT+6 CTRL+SHIFT+6 CTRL+SHIFT+7 CTRL+SHIFT+7 CTRL+SHIFT+8 CTRL+SHIFT+9 Shortcut key: Choose a shortcut CTRL+SHIFT+9 Shortcut key: Choose a shortcut CTRL+SHIFT+9 CHOOSE CHOOSE A Shortcut CTRL+SHIFT+9 CHOOSE CHOOSE CHO			
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9 Finish	Cancel		

- 3. Name box, type a name for the new Quick Step. (e.g. Phishing)
- 4. In the Action box, scroll down and select, "Forward message as an attachment"
- 5. Type following email addresses:
 - a. <u>security@ubc.ca</u>
 - b. spear-phishing@ubc.ca
- 6. Select "Add Action"
- 7. In the Action box, scroll down and select, "Permanently delete message"
- 8. Optional: You can add a shortcut and/or tooltip text to describe the quick step
- 9. Click on Finish button. You have successfully created the quick steps to report Phishing.

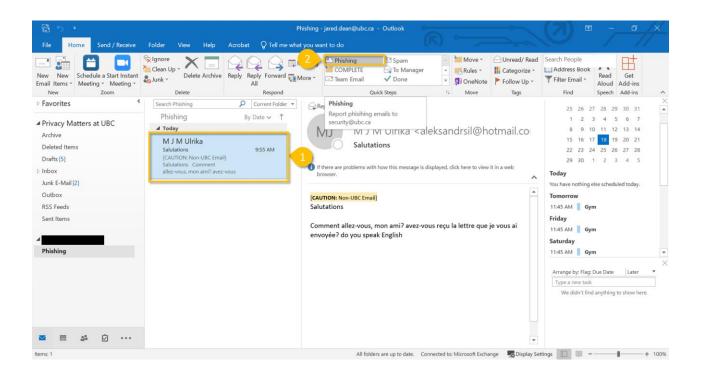




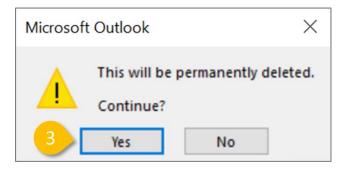
You will need to create Quick Steps only once to gain access to your new Quick Step function.

How to use it ...

- 1. Select the phishing email
- 2. Click on the newly created Quick Step. E.g. Phishing



3. You will be asked if you want to permanently delete the email, click 'Yes'.



- 4. You will then be prompted to send the email to the above-mentioned email addresses. Click 'Send'.
- 5. Thanks you!!! You have just helped to protect the University from phishing by cyber-criminals!

