Technology Considerations when Travelling Overseas

UBC Loaner Laptop Configuration

- **Operating System:** Windows 11
- **Encryption:** Not activated due to Chinese regulations
- **Sign-in:** Local account (no CWL login)
- **Software:**
    - **Microsoft Office:** Use web versions of Outlook, OneDrive, and Teams only (shortcuts on desktop).
    - **Adobe Acrobat Reader** (pre-installed).
    - **Acrobat Pro:** Available upon request.
    - **Cisco AnyConnect:** Always use VPN whenever connected to Wi-Fi.
    - **Web Browsers:** Firefox, Edge, and Chrome are available. Avoid logging in for syncing.

Scan QR code for fast access to web-based applications:

FASmail

MS Teams

OneDrive

Zoom

UBC Smartphone Recommendations

- **Change your device PIN:** Create a temporary PIN
- **Wipe sensitive data:** Remove any confidential work files from your device
- **Remove FASMail email profile**
- **Sign out of apps:** Log out of MS Teams, OneDrive, and Zoom before leaving.
- **Reduce apps:** Remove apps you won't need while traveling.
- **Install a mobile payment platform:**
    - Options: *WeChat Pay* or *AliPay*
    - Both require signup and personal details (passport & credit card).
        - *WeChat Pay:* Popular platform but may not work everywhere.
- **Avoid third-party messaging:** Do not use apps like WhatsApp for UBC business.

- **Duo Mobile:** Use the provided Duo token or the Duo app on your phone for secure UBC logins (even without internet). Scan QR code for help:

Additional Travel Resources

UBC Privacy Matters

UBC Finance Travel

Govt. of Canada Travel Advice

General Advice

- **Store documents:** Use OneDrive (web version) to store any travel documents you need or create while you're away.
- **Keep devices secure:** Never leave your devices unattended.
- **Phone plan:** Check with your phone provider to ensure your plan works in the countries you're visiting.
- **CWL credentials:** If border officials ask for your CWL credentials, provide them if you must, then contact UBC cybersecurity ASAP (security@ubc.ca).
- **Payment:** Choose one credit card as your main payment method and monitor transactions closely. Report any fraud to your provider immediately. Have a backup card just in case.
- **Local laws:** Be aware of local laws regarding content on your devices.
- **Public Wi-Fi:** Avoid using public Wi-Fi networks (e.g., transit hubs, restaurants, etc). Use a VPN if you must connect to public Wi-Fi.

- **Eduroam:** Use for Eduroam where possible at partner institutions

AutoConnect (Eduroam)

Eduroam finder